



77 Edwin St. Kitchener, Ont. N2H 4N7

Cover Direct
82 Chapel St.
Kitchener, On
N2H 2T3

Dear Roy:

We wish to express our gratitude to you and your staff for the superb work in producing our advertisement on the front of the Cover Direct phonebook cover. Since the release we have had overwhelming response to our "KIDS CRAFT DAY", as well as increased volume of new customers in our workshop.

We can tell you that our classes are filled to capacity and our Public Workshop is becoming more popular. We ask all of our customers where they located us, and we are finding out it is from the cover!!

As this opportunity has been or BEST form of advertising in the 3 years we have been in business, we fealt that it was inperative we convey this message to you and your staff. Keep up the good work!

Sincerely,

A handwritten signature in black ink, appearing to read "Gary & Mary Cole". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Gary & Mary Cole
(Owner & Operators)